



Law Enforcement Training Advisory Commission

840 S. Spring Street, Suite B • Springfield, IL 62704

Phone (217) 726-7014 • Fax (217) 726-7833 • Email letac@mtu10.com • Website www.letac.org

Robert S. Crouch, Director

Communication Excellence for Law Enforcement

December 11, 2017

8:30 a.m. - 4:30 p.m.

Richland Community College

Decatur, IL

**Meets the criteria for the following mandated training:
Procedural Justice, Civil Rights, Cultural Competency, and Use of Force**

INSTRUCTOR: Brian J. Polansky, Ph.D

Dr. Polansky is "Law Enforcement's Communication Professor," and an award-winning educator, speaker, author, and creator of education programs designed to encourage professional success through communication excellence.

After completing a Doctorate in Communication Studies at the University of Kansas, Dr. Polansky joined the faculty of the University of Arkansas-Little Rock as professor. He has provided communication education and curriculum development to law enforcement agencies including the F.B.I. National Academy, U.S. Attorney's Office, International Association of Police Chiefs,

Law Enforcement Management Institute of Texas, and police academies and leadership schools throughout the U.S.

Dr. Polansky is president of Polansky & Associates and presents continuing education seminars to a wide variety of professionals in law enforcement, corporate business, finance, health care, education, corporate security, and government service.

ABOUT THE CLASS: This one-day seminar focuses on the central role of effective speech communication in achieving professional law enforcement objectives. Participants will identify the necessary skills for developing Communication Excellence and learn how to practice Strategic Interaction to facilitate Voluntary Compliance. Emphasis is given to specific strategic interaction techniques that will ensure officer safety, reduce citizen complaints, and enhance participant's professionalism.

Participants should enjoy other benefits including: enriched interpersonal relations, reduced levels of stress, fewer communication mistakes that result in looking and sounding incompetent to significant others.

Objectives for this seminar are for participants to:

- Recognize the central role of Speech Communication in Law Enforcement
- Identify how the Principles of Counseling Psychology, Persuasive Interaction, and Human Motivation contribute to an understanding of Professional Excellence

Illinois Law Enforcement Training & Standards Board Mobile Team Unit #10

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- Understand how Classic Theories of Human Behavior can be applied to the Goals of Law Enforcement
- Develop an appreciation of the Power of Words to facilitate Voluntary Compliance from others
- Identify the Central Principles of Dealing with Difficult People
- Practice the Great Communication Arts of Strategic Interaction
- Effectively Respond to Emotional, Manipulative, and Difficult People

Non-Member Tuition: \$80.00. Non-Member tuition shall apply to civilians, officers from State/Federal agencies, and officers from Local Law Enforcement agencies which are not a member of any MTU. Tuition will be invoiced to departments upon course completion. If a pre-registered student from a Non-Member agency fails to attend training, and the agency fails to provide advance notice within 7 days of the start date of that class, the agency will be invoiced the entire amount of the student's tuition.

To Register: Email registration to register@letac.org. You may also fill out and submit our online registration form through the website at www.letac.org or call 217-726-7014 to register by phone (be sure to include all pertinent information). MTU #10 local member department officers will be given registration preference until seven days prior to the date of class. After that date, registrations will be taken on a first-come, first-served basis, regardless of MTU status. We cannot accept registrations from individual officers. All registrations must go through your Chief, Sheriff, or department training office, even if you are attending class on your own time.

Cancellation: If a class must be canceled for any reason, every effort will be made to do so at least 2 weeks before the class is scheduled to begin. However, there are circumstances where last minute cancellation is out of our control. All officers who have been registered for training will be contacted at the email address given at registration, so please be sure to provide an email address which is checked often. Cancellations will also be posted to our mailing list and our Facebook and Twitter accounts.