



## Law Enforcement Training Advisory Commission

840 S. Spring Street, Suite B • Springfield, IL 62704

Phone (217) 726-7014 • Fax (217) 726-7833 • Email [letac@mtu10.com](mailto:letac@mtu10.com) • Website [www.letac.org](http://www.letac.org)

Robert S. Crouch, Director

# ADVANCED EMERGENCY MEDICAL DISPATCH (EMD) CERTIFICATION (Priority Dispatch)

**February 5-7, 2018**

**8:00 a.m. – 5:00 p.m.**

## **Richland Community College**

**North President Howard Brown Blvd., Decatur, IL**

### EMD Certification Course Will Help You:

- Improve quality of service and caring to the caller
- Correctly identify chief complaints
- Assign needed resources
- Improve scene safety
- Provide effective Dispatch Life Support
- Learn the new Compressions 1st CPR
- Provide crucial Pre-Arrival Instructions even in high-risk childbirth situations (breech, etc.)
- Safely prioritize calls
- Acquire national certification

### Who Should Attend:

EMS Dispatchers, Calltakers, EMD Supervisors, QA Personnel, Medical Directors

### Course Includes:

- International Academy of Emergency Medical Dispatch membership
- Two-year subscription to the Journal of Emergency Dispatch
- IAEMD certification & diploma
- EMD course manual
- Principles of EMD Textbook
- Advanced EMD lesson on CD-ROM
- About Advanced EMD Certification Training

Advanced EMD training through the IAEMD will help you master emergency medical dispatching on the front lines. You will learn how to handle difficult callers, identify the correct Chief Complaint, assign needed resources, effectively communicate between responders and callers, and provide life-saving support. This is hands-on training with real-life examples, exciting audiovisual tools, and instructors who have spent years in EMS as dispatchers and responders.

**Illinois Law Enforcement Training & Standards Board Mobile Team Unit #10**

Serving the Counties of Christian • Dewitt • Logan • Macon • Mason • Menard • Montgomery • Sangamon



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## Emergency Certification

The International Academy of EMD has created and maintains a comprehensive EMD system (Medical Priority Dispatch System) designed to maximize resources, establish medical control of prehospital triage, and improve overall patient care.

## Principles EMD book

Now included! Get the Principles of EMD Textbook by Clawson, Dernocoeur, and Rose when you register for this course, along with the Advanced EMD lesson on CD-ROM.

## Prerequisite for National Certification:

18 yrs or older and CPR-certified through your Heart Association Resuscitation Council  
Red Cross, or DLS equivalent

## DAY ONE:

- Introduction
- We introduce the Academy's EMD Protocol, the curriculum, course objectives, and the vital role of the EMD.
- EMD: The Science of Prioritized Dispatch
- Learn basic telecommunication essentials, the history of EMD, and the EMD's duties in a modern dispatch center. We also present several interesting cases that illustrate common misconceptions about EMD.
- Ethical and Medical-Legal: The Shape of Modern Dispatch
- We provide in-depth insight both for the ethical and correct application of medical dispatch and the expected standard of care. Learn the legal costs of not understanding and correctly applying priority dispatch in an examination of the dispatch danger zones.

## DAY TWO:

- MPDS Protocols: Principles of Operation
- We teach exactly how the protocols function, from Case Entry to case completion. Learn how to remotely evaluate the patient, assign needed resources, and assist responders. We finish the day with hands-on practice in real-life medical scenario drills.

## DAY THREE:

- Instructed Practice: Learn by Doing and Reviewing
- We continue real-life scenario drills in small groups with instructor review. We also walk through each type of call, including trauma and time-life priority situations needing Dispatch Life Support to multiple-patient calls.
- EMD Quality Improvement: How Excellence is Achieved
- Learn how the quality improvement process helps ensure the safety of responders, patients, bystanders, and callers, and helps you make responsible dispatch decisions. See how the QI process is used to help you evolve, improve, and know how you're really doing.
- Dispatch Life Support: Helping Everyone Over the Phone
- Learn how to take control of the call, effectively interrogate the caller, and provide life-saving instructions. Learn the "predictable events." Listen to real-life calls illustrating the techniques discussed.
- Conclusion: Prepare for Certification

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Finish the course with a final review before taking the International Academy of EMD's straight-forward certification test. Complete the computer-based Advanced EMD lesson on the CD-ROM found at the back of the Principles of EMD book and successfully pass the test included. (This must be done on the student's own time after completion of the 3-day course.) Students will also receive 2 hours of continuing dispatch education credit for completing this lesson.

**Non-Member Tuition:** Non-member tuition for this class is \$240.00.

**To Register:** Email registration to [register@letac.org](mailto:register@letac.org). You may also fill out and submit our online registration form through the website at [www.letac.org](http://www.letac.org) or call 217-726-7014 to register by phone (be sure to include all pertinent information). **MTU #10 local member department officers will be given registration preference until seven days prior to the date of class.** After that date, registrations will be taken on a first-come, first-served basis, regardless of MTU status. We cannot accept registrations from individual officers. All registrations must go through your Chief, Sheriff, or department training office, even if you are attending class on your own time.

**Cancellation:** If a class must be canceled for any reason, every effort will be made to do so at least 2 weeks before the class is scheduled to begin. However, there are circumstances where last minute cancellation is out of our control. All officers who have been registered for training will be contacted at the email address given at registration, so please be sure to provide an email address which is checked often.