



# Basic Crisis Negotiation



**Crisis Negotiation Team  
FBI Springfield Division**



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## Course Description Basic Crisis Negotiation:

This five day course of instruction will focus on basic fundamentals of crisis negotiation. Topics to be addressed include: Basics of Crisis Negotiation, Active Listening Skills, Suicide, Negotiations Operations Center Protocols, Tactical Role of the Negotiator, Third Party Intermediaries, Situational Assessment, and Case Studies. Scenarios will be conducted during which the students will demonstrate the ability to serve as a member of a crisis negotiation team.

Course dates are March 12-16, 2018. (Mon 10:00 am to 6:30 pm, Tues-Thurs 8:15 am to 5:00 pm, Fri 8:00 am – 4:00 pm). There will be a lunch break each day - lunch is not provided. A final written examination will be administered. To successfully complete the course, students must score 80% or better on the written examination, will attend all instruction each day, and will successfully participate in role-play and scenarios. Enrollment is limited to 24 students.

There is no enrollment fee. Participating agencies bear any travel expenses. Free parking is available in marked spaces across from the training location.

POC is SA Price McCarty, (217) 522-9675, pmccarty@fbi.gov.



**March 12 – March 16, 2018  
Capital City Training Center,  
Lincoln Land Community College.  
130 West Mason Street  
Springfield, Illinois**

***Primary Instructors are negotiators assigned to the FBI, Springfield Division Crisis Negotiation Team.***